# AIAA Volunteer Leadership Town Hall

Laura McGill AIAA President

Allen Arrington AIAA Speaker of the Council Dan Dumbacher AIAA CEO

1 March 2024



## Agenda

Strategic Plan Update

Membership and Financial Update

- Space Domain Update
- International Strategy Formulation
- ➤IT Update

2

Upcoming Events







### **AIAA Strategic Plan**

#### MISSION AIAA EXISTS TO HELP AEROSPACE PROFESSIONALS AND THEIR ORGANIZATIONS SUCCEED

CORE STRATEGIES

5

**DATA DRIVEN** Use the appropriate data in the analysis of decisions

**CURATE CONTENT** Be the leader in curated aerospace content

THOUGHT LEADER Be the thought leader in technology and capability advancement

GOALS 1: INCREASE ENGAGEMENT and overall customer growth.

- 2: IMPROVE VOLUNTEER & LEADERSHIP DEVELOPMENT for AIAA's future.
- 3: ALIGN VOLUNTEER ACTIVITIES to the strategic plan in partnership with AIAA staff.
- 4: ACHIEVE POSITIVE net revenue.
- 5: REFLECT SOCIETY'S DEMOGRAPHICS in AIAA membership & leadership.



### **FY24 Milestones to Achieve Strategic Goals**

	FY 24 Q1	FY 24 Q2	FY 24 Q3	FY 24 Q4
GOAL 1 Increase engagement and customer growth			10% Begin implementation of IT Roadmap	100%    Professional Renewal (73% renewal rate)      100%    Student Renewal Membership (13% renewal rate)      33%    New Professional Membership      48%    New Student Membership
GOAL 2 Improve volunteer and leadership development		50%    Acknowledgment of Volunteer Leadership Agreement      50%    Develop Leadership training to "lead by Influence"      Develop Mentoring Framework		
GOAL 3 Volunteer activities aligned and partnership with AIAA Staff	100%    Recurring (3/year) Domain Briefings to CoD Chiefs/Directors and BoT-Directed Committee established      100%    Domain review at Volunteer Leadership TH after each BoT	75%    New Co-sponsorship Criteria and Process      75%    Complete Decisions Gates Activity & Assessment Rubric      50%    Deliver Evaluation Criteria & Process for to evaluate proposed new/enhanced products & services      10%    Restart AIAA Policy Key Issues work      100%    Established AI Advisory Group      100%    Released policy on use of AI in AIAA pubs	100%    Brief BoT and Rollout to Volunteers and Staff on new product initiative process      80%    Domain Focused Policy Campaigns      25%    Implementing Al Strategy in coordination with AIAA community	
GOAL 4 AIAA net positive revenue	100% Secure 1 new corporate partner		Assess Forum Program Dev and Planning to improve performance and attendee experience after ASCEND and AIAA SciTech to benefit the 2024 co-located meeting and planning for FY25+	35%Achieve greater than \$4M from corp investments25%Increase 12% year over year for corp mem dues and engagement25%Focus pubs growth in Europe and Asia to reach \$250K in new sales
GOAL 5 Membership and leadership reflect society demographics	100%    Established Baseline Stats      50%    Outreach plan for MSIs	100% Develop DEI Statement   20% Communicate DEI plan	<b>30%</b> Review all governance documents	Update on demographics



AMERICAN INSTITUTE OF AERONAUTICS AND ASTRONAUTICS | AIAA.ORG

SHAPING THE FUTURE OF AEROSPAC

#### **AIAA Current Members and Customers**



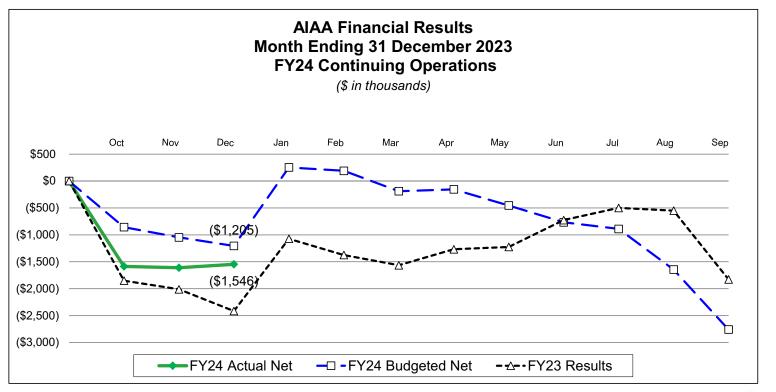
AMERICAN INSTITUTE OF AERONAUTICS AND ASTRONAUTICS | AIAA.ORG

Nonmember Customers include transactions of a monetary value, complimentary forum and event participation.

Nonmember customers include both "never been a member and lapsed members".



#### **AIAA FY24 YTD Financial Results**





#### **FY24 YTD Financial Results**

AIAA Financial Results of Continuing Operations Month Ending 31 December 2023 (FY24) (\$ in thousands)								
FY23		FY24	FY24	Variance	Var			
Actual	Operations	Actual	Budget	to Budget	%			
\$4,702	Revenues	\$5,536	\$6,188	(\$652)	-11%			
<u>(\$7,117)</u>	Expenses	<u>(\$7,082)</u>	<u>(\$7,393)</u>	<u>\$311</u>	4%			
(\$2,415)	Net Operations	(\$1,546)	(\$1,205)	(\$341)				



### **AIAA Space Domain Update**



System solutions applied by private industry, government programs to address commercial and policy customer needs

#### Space Domain Key Topics

- Space Traffic Coordination
- Space Sustainability
- Space Exploration
- Outpacing the Space Threat
- Competitive and Burgeoning Space Economy

#### Road Ahead

- Continue Space Traffic Coordination Task Force activity
- Continue *Competitive and Burgeoning Space Economy* key topic and associated public policy outcomes
  - o Refocus current Cislunar Ecosystem Task Force
- Emphasize Space Exploration key topic
- Initiate work on Space Sustainability and Space Threat
- · Aim for increased integration with TCs and IOCs





## **International Strategy Formulation**

## **Recommended AIAA Approach**

International shall be:

- Approached as a market
- Integrated into the enterprise business strategy
- Board driven, top-down, and staff supported strategy
- Measured according to:
  - Revenue growth
  - Engagement
  - Leadership/Influence

Success is dependent upon:

- Leadership visibility and engagement
- Alignment of resources and activities around an enterprise defined roadmap

Enterprise investments required (if the Board agrees to pursue this endeavor):

- Human (Strategic and Tactical)
- Capital
- Time and Patience



#### **Proposed Actions**

- Identify milestones for staff and volunteers by May 2024 that lead to a coordinated evaluation of current efforts
- Create pathways to move from activity-based approach to strategic market-based approach
- Alter activities to meet objectives and recommend sunset for those that are misaligned to Strategic Plan
- Develop a new integrated plan



### **Proposed Next Steps**

> AIAA staff shall:

- Create baseline evaluation that maps current AIAA activities to the Strategic Plan Objectives 1 and 3 by June 2024
  - Identify program activities, product engagement, and section-driven overlaps
- Develop milestones and metrics for activities
- Calculate investment required to alter/enhance critical activities
- Make recommendations to sunset or support existing activities
- Identify new ones that support the business strategy
- To be presented at the board meeting in September 2024





### **IT Goals and Assumptions**

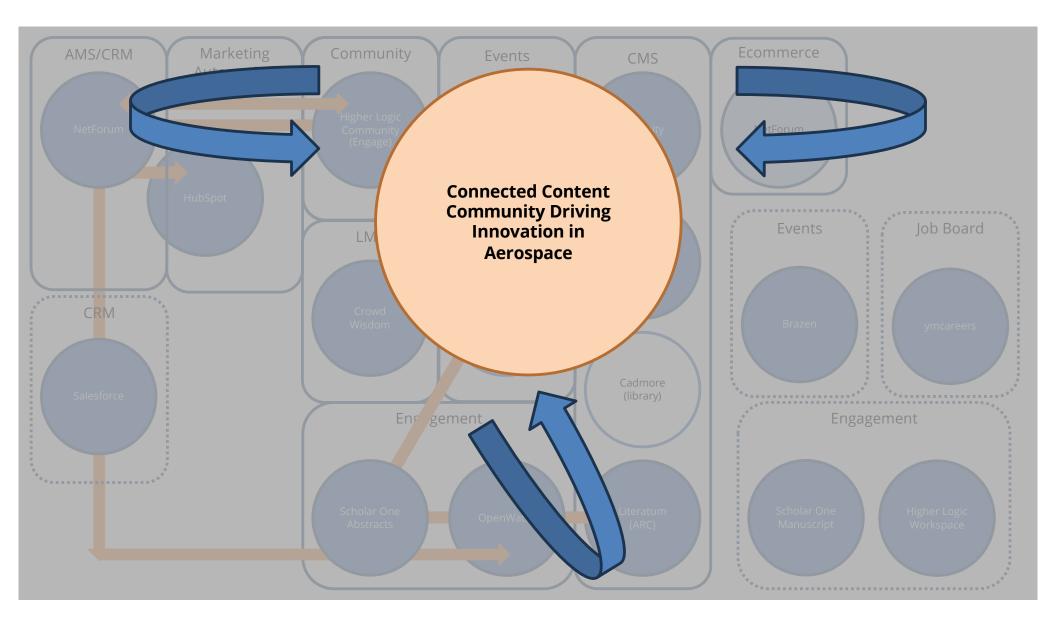
#### Goals

- Improve the digital experience of AIAA stakeholders
- Enhance revenue channels and align with growth opportunities
- Maintain flexibility for emerging technology and selection outcomes
- Optimize back-office operations

#### Assumptions

- > Technology decisions are interdependent
- Pace of technological change constricts the planning horizon
- Make haste slowly; proceed expeditiously but prudently





## **IT Capabilities**

#### Year 1-2

- Frictionless login
- Increased personalization
- Extended online product catalog
- Unified and persistent shopping cart
- Learning communities of practice
- Enhanced peer-to-peer engagement
- Improved platform integration
- Centralized data store
- Improved conversion tracking
- > Site experimentation and optimization
- Online organization/group support

#### AMERICAN INSTITUTE OF AERONAUTICS AND ASTRONAUTICS | AIAA.ORG

#### Year 3-4

- Predictive and prescriptive analytics
- Improved navigation and brand consistency (UX/UI)
- Streamlined journey pathways
- Unified and federated site search

#### Year 5

- 'Novel' AIAA online experiences aligned with new revenue opportunities
- Improved peer-to-peer collaboration toolset



# **Upcoming Events**

## **Upcoming Student Programs**

March 23-24, 2024	<b>Region VI Student Conference</b>	Santa Clara, CA
April 4-5, 2024	<b>Region II Student Conference</b>	Cocoa Beach, FL
April 5-6, 2024	<b>Region IV Student Conference</b>	Stillwater, OK
April 5-6, 2024	<b>Region V Student Conference</b>	St. Louis, MO
April 5-6, 2024	<b>Region III Student Conference</b>	Akron, OH
April 12-13, 2024	<b>Region I Student Conference</b>	Morgantown, WV
April 18-21, 2024	Design Build Fly	Wichita, KS



20

#### **Upcoming Signature Events**



AIAA DEFENSE Forum 16–18 April 2024 Laurel, Maryland



AIAA Awards Gala 15 May 2024 Washington, DC



AIAA AVIATION Forum 29 July–2 August 2024 Las Vegas, Nevada ASCEND 30 July–1 August 2024 Las Vegas, Nevada





#### AMERICAN INSTITUTE OF AERONAUTICS AND ASTRONAUTICS